

CANCELLATION POLICY

Brain Metrics

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Cancellation Policy

If you are unable to attend an appointment, I request that you provide at least 24 hours advanced notice to my office. Since I am unable to use this time for another client, please note that you will be billed for the entire cost of your scheduled appointment if it is not cancelled within 24 hours. For cancellations made with less than 24 hours notice, or for a scheduled appointment that is completely missed, you will be mailed a bill directly for the full session fee. You may also access your billing information and missed appointment invoices through the client portal at any time.